

## EN-SUITE/BATHROOM DOOR – OPERATION AND MAINTENANCE INSTRUCTIONS

SII003, REVISION 3

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### The load release en-suite/bathroom doors from Safehinge Primera

- Offer privacy and dignity, enabling partial observations (head and feet check).
- In day-to-day use the leaves will rarely detach.
- The leaves detach on ligature attempt (approximately 6-8kg / 14lbs). Load release is the only safe option to prevent ligatures. Impossible to remove ligature risk with solid, permanently attached door.
- The staff-only reset (using the Lifeline key) is optional at point of purchase. It's designed to disrupt the ligature learning process - when a service user uses multiple attempts to practice their technique.
- The staff-only reset also informs clinical risk assessment by highlighting when ligature attempts have occurred.

# STAFF-ONLY RESET: HOW TO ATTACH THE LEAF



## STEP 1

With the leaf positioned **across** the doorway, offer up the leaf to the top pivot.

**NOTE** – the door **must** be in the closed (zero degrees) position when reattaching it.



## STEP 2

While holding the leaf in place, insert the Lifeline key and turn it in either direction.

You'll hear an audible click when the magnet engages.



## STEP 3

Align the bottom pivot with the bottom magnet.



## STEP 4

Test the leaf by opening to 90 degrees.



## STEP 5

Make sure the nibs are attached properly by swinging the door back and forth.



Watch the full video here:  
[www.shp.help/es-reset](http://www.shp.help/es-reset)

## FURTHER ASSISTANCE

Contact us at [info@safehingeprimera.com](mailto:info@safehingeprimera.com) or speak to the on-site product champion(s):

# MAINTENANCE AND CLEANING

## CLEANING THE DOOR LEAVES AND FRAME PIVOTS

**Do not use solvents, neat bleach, phenolic based cleaning solutions or abrasive products to clean the door leaves or frame pivots.**

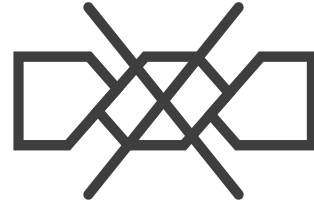
For frame pivots and leaves - All surfaces to be wiped down with cleaning wipes or a disposable soft cloth moistened with a mild detergent or disinfectant\* diluted in warm water. The wipe/cloth should be changed during the cleaning process if it becomes soiled.



No Neat  
Bleach



Hand  
Wash



Do Not  
Wring  
leaves

\*Disinfectant: A solution of 10,000ppm chlorine disinfectant is permitted for infection control. The leaf should be cleaned and then immediately wiped dry to prevent staining.

## MAINTENANCE

**Door leaves and pivots should be checked for proper condition on a regular basis.**

Any loose parts / poor condition should be reported and parts replaced / fixed as required.